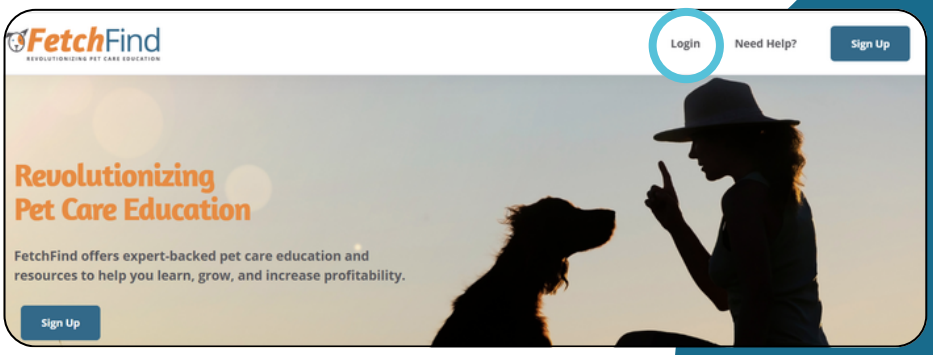
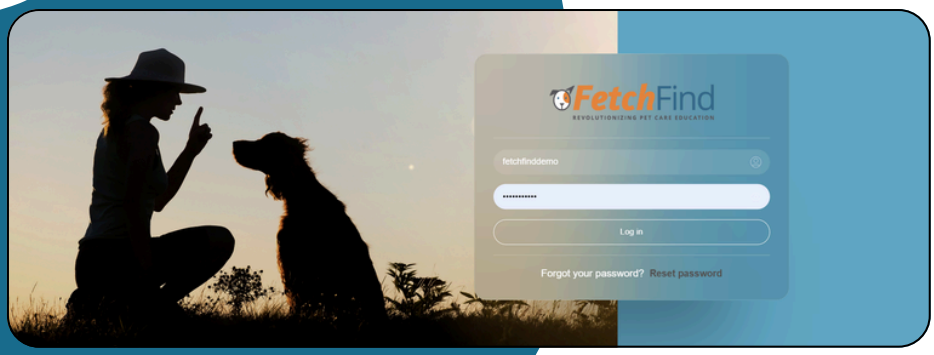
FetchFind
REVOLUTIONIZING PET CARE EDUCATION

How to Take a Course

Getting Started: **Log In**

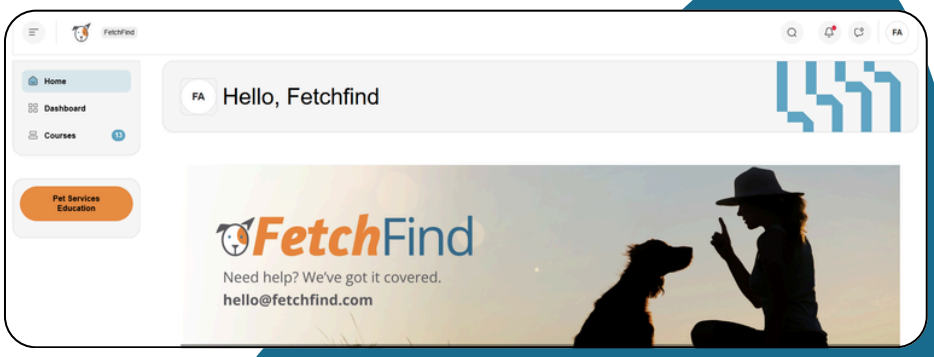
- Go to fetchfind.com
- Select “Login”





- Enter your email address
- Enter your password

- Say hello to our new custom platform!



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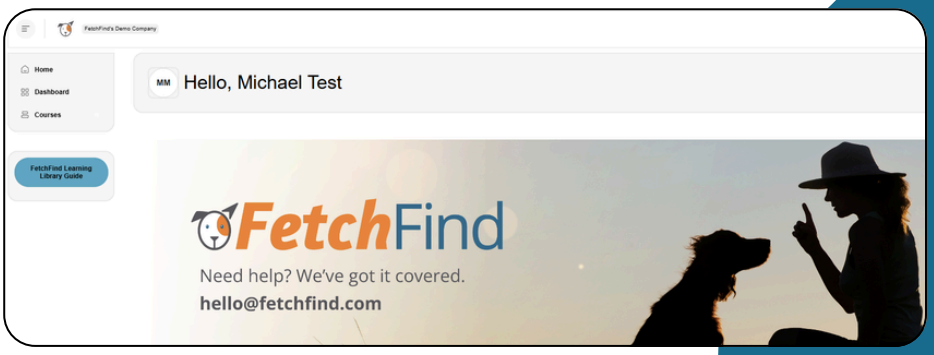
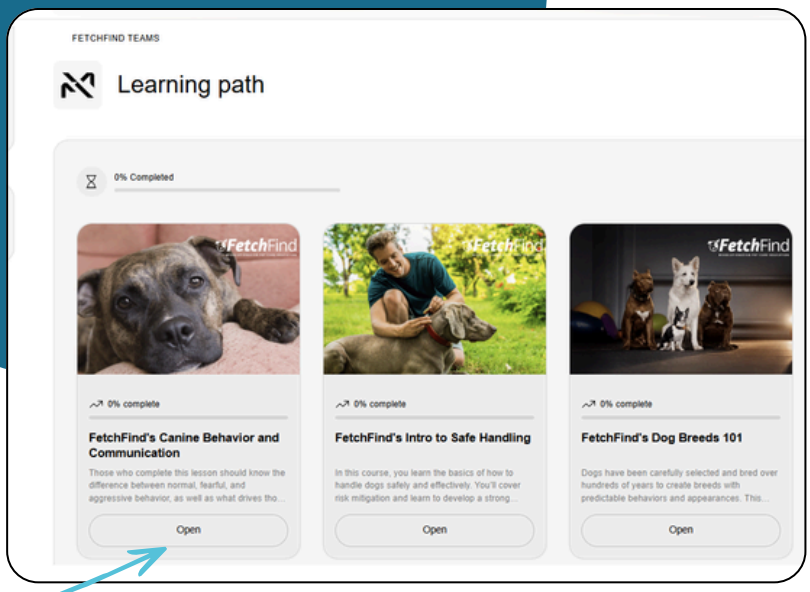
Getting Started: **Home Page**

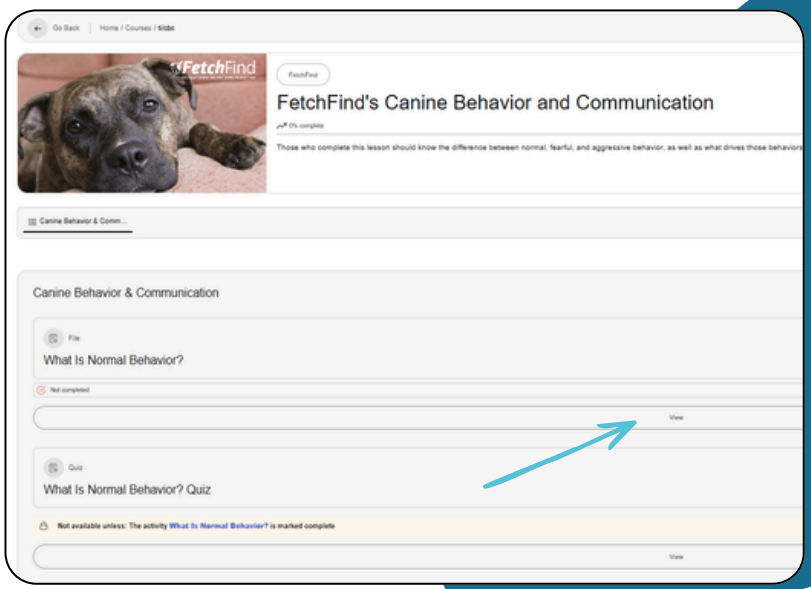
- Logging in brings you automatically to the “Home” Page.





- Stay on the home page! Scroll down to see your assigned Learning Path and the accompanying course within the Learning Path.
- To begin a course, click “Open.” As you progress through the content, the percentage bar for each course will increase, then turn green (100%) once completed in full.

- Clicking “Open” will bring you to the course page and to each Lesson or Quiz tile. You must go through each lesson or quiz in the assigned order to complete the course.
- Click “View” to complete each Lesson or Quiz



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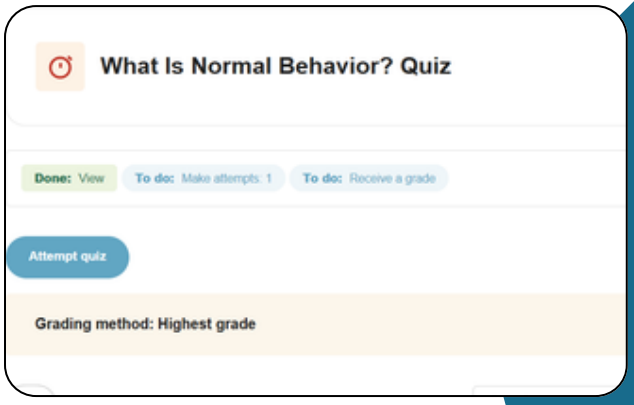
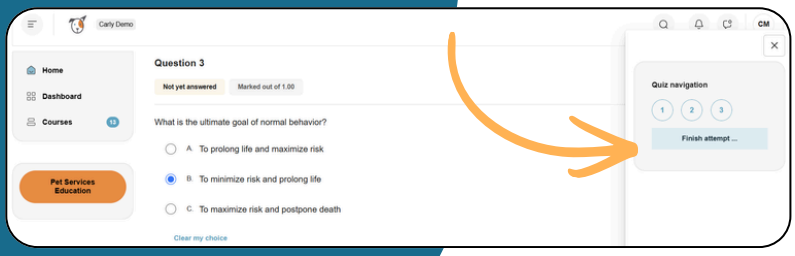
Getting Started: **How to Take a Quiz**

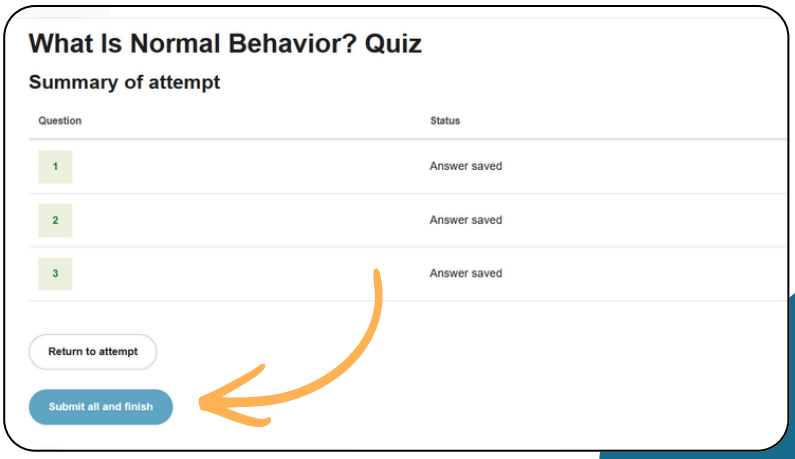
- Clicking “View” under the Quiz on the main course page will open the Quiz.
- Select the blue “Attempt quiz” button to begin.

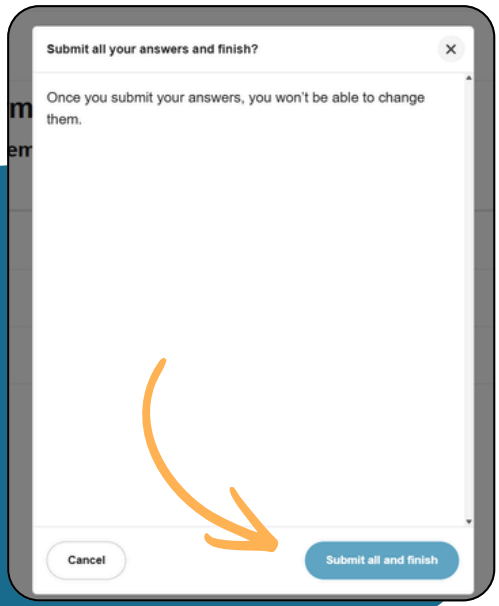




- Answer each quiz question.
- When you reach the final question, use the Quiz navigation panel and select “Finish attempt...” on the right side of the page.

- On the next screen, confirm that your answers are saved, then select the blue ”Submit all and finish” button below.





- Next, a confirmation window will appear. Select the blue “Submit all and finish” button **again** to officially submit your quiz.

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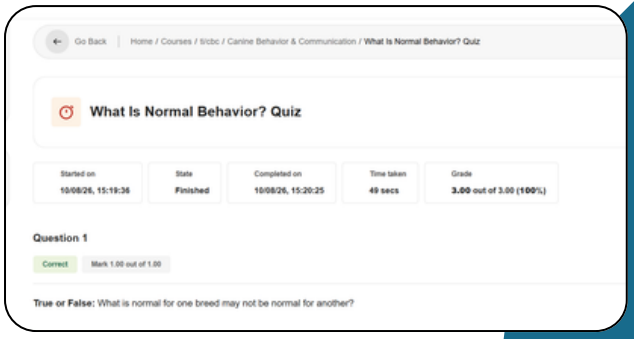
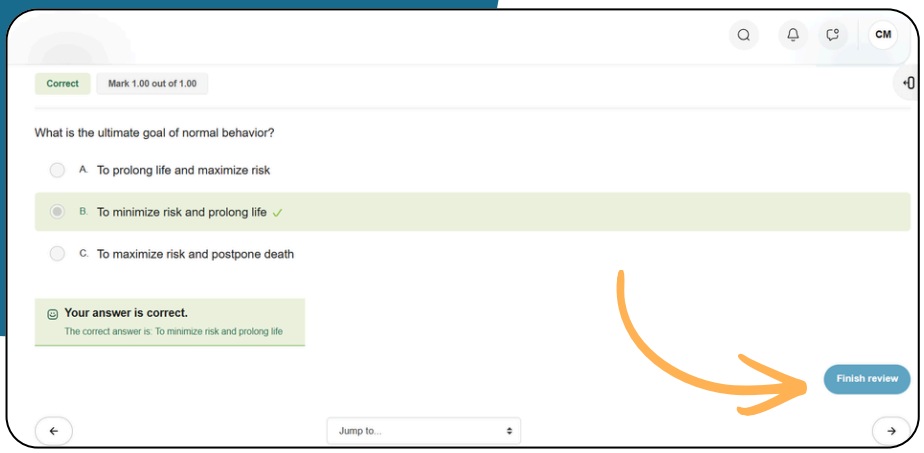
Getting Started: **How to Take a Quiz**

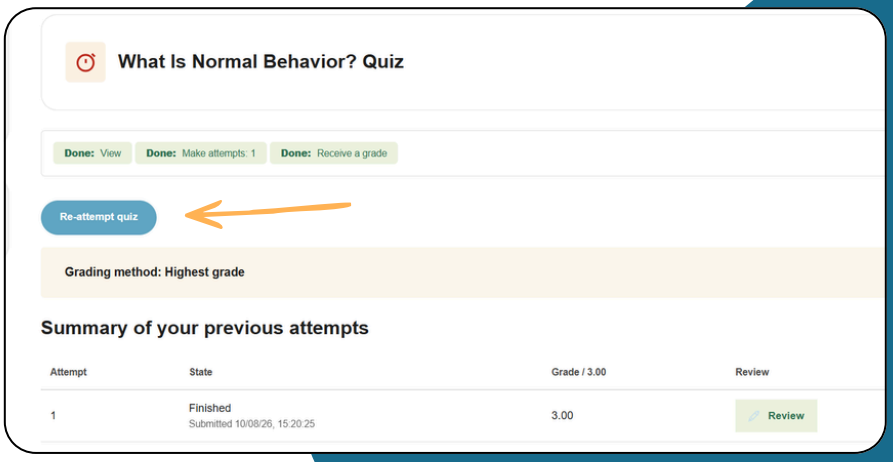
- Once submitted, the final screen will show your quiz status, grade, and score.





- You can also review your quiz answers on this page, then scroll down to click the blue “Finish Review” button on the bottom right.

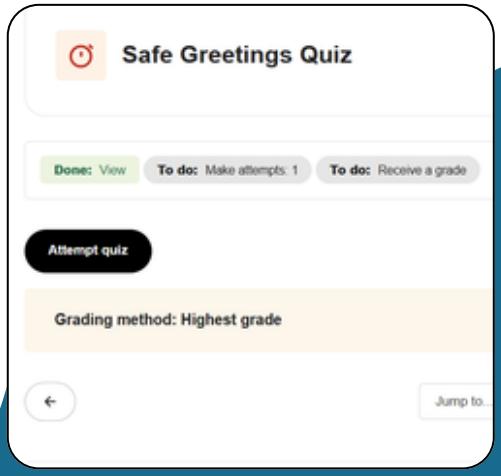
- After finishing the review, you’ll be able to “Re-attempt quiz” as many times as needed to get a perfect score.

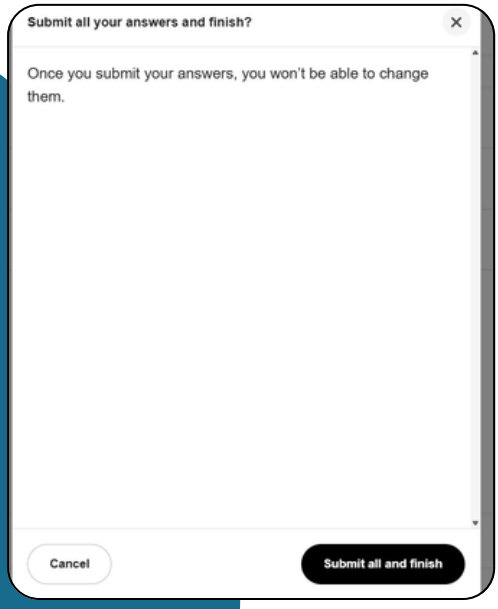


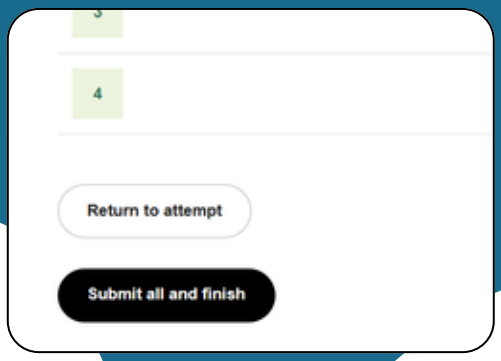
Getting Started: **Don’t See the Buttons?**

If the blue quiz buttons are missing or the quiz will not advance, the issue may be related to stored browser data or an outdated browser version. Before contacting support, please try the following:

- Make sure your browser is updated to the latest version.
- Clear your browser's cache and cookies, then try logging out and back in.
- Try opening FetchFind in a private/incognito window or in another browser.
- Quick workaround: If you know where the button should appear but can't see it, move your mouse over that area. The button may appear in black when you hover over it. You can then click the black button to continue.
- This can work for all buttons (examples shown below).







Still having trouble? Let us know which course and quiz you're working on. If possible, include a screenshot of what you're seeing so our team can help quickly.